



Winter Adventures Cancellation/Refund Policy

Private Ski Lesson Cancellations:

All ski and snowboard products canceled or changed 72 hours or more in advance are fully refundable. Our policy requires 1 additional day vs. Aspen Skiing Company's 48-hour cancellation policy used for general lessons.

To request a cancellation, please email malam@ascendigo.org or call our office – 970-927-3143.

AVSC Ski Buddy Cancellations:

Cancellation requests must be submitted via email to malam@ascendigo.org. Cancellations requested 14 days or more prior to program start date are eligible for a full refund. Cancellations requested less than 7-13 days prior to program start date are eligible for a 50% refund. Cancellations requested less than 7 days prior to program start date are not eligible for a refund.

Withdrawals:

No refunds will be given for early withdrawals unless there is a serious medical illness or injury with a written letter from a non-family member doctor.

Additional Supports:

Ascendigo recognizes that behavioral challenges are common in people with ASD and will do everything possible to ensure a positive experience for all athletes. However, I understand that Ascendigo reserves the right to add additional support staff at the family's expense to ensure the safety and success of all parties and the public. If extra buddy support is deemed insufficient by Ascendigo, Ascendigo may cancel the lesson & the family will be refunded for any lessons that have not been delivered.